



قوليتيكنيك بروني
POLITEKNIK BRUNEI

SCHOOL OF BUSINESS

Level 5 Diploma Apprenticeship in Hospitality Management & Operations

This programme aims to equip apprentices with substantial theoretical and technical knowledge in the hospitality sector through a combination of paid On-the-job training and School Based Learning. This program is designed to enhance their capacity to navigate complex work situations, comprehend and meet organizational and professional expectations, and integrate ethical sustainable practices seamlessly into the national and global work and social environment, ultimately leading to the attainment of a nationally recognized qualification.

Career Opportunities

Hotel Manager/Assistant Manager Supervisor in Various Hospitality Sectors: (e.g., restaurants, cafes, accommodation, catering, or hotels.), Events Coordinator, Advertising or Promotions, Manager Administrative Supervisor/Officer, Guest Service Officer, Customer Experience Officer

Further Studies Opportunities

Bachelor degree in similar field such as Hotel Management, Hospitality Management, Events Management and also Business Management or other related field

Programme Duration: 3-Years Full time

Year 1, Semester 1	
Module Title	Module Type
Communication Skills	Core
Health, Safety & Environment (Business & Office Workplace)	Core
Mathematics for Business	Core
Management & Organisational Behaviour	Essential
The Hospitality Industry and Management	Essential
Legal Aspects of Hospitality Operations	Essential
Year 1, Semester 2	
Module Title	Module Type
On-the-job Training (General Workplace Training)	Specialised
Year 2, Semester 3	
Module Title	Module Type
Pengajian Melayu Islam Beraja	Core
Pendidikan Islam	Core
IT for Business	Essential
Hospitality Accounting & Finance	Essential
Hospitality Strategic Marketing & Customer Relations	Specialised
Human Resource Management in Hospitality Industry	Specialised
Year 2, Semester 4	
Module Title	Module Type
On-the-job Training (Business Management)	Specialised
Year 3, Semester 5	
Module Title	Module Type
Entrepreneurship	Core
Event Management	Specialised
Managing Accommodations Operations & Services	Specialised
Managing Food & Beverage Operations	Specialised
Year 3, Semester 6	
Module Title	Module Type
On-the-job Training (Operation Management/Event)	Specialised
Throughout 3 years programme	
Enrichment	Core